



Part of Energy Queensland

13 February 2026

Mr Charles Millstead
Chief Executive Officer
Queensland Competition Authority
GPO Box 2257
Brisbane QLD 4001

Dear Mr Millstead

Ergon Energy Network's and Energex's submission to the Queensland Competition Authority's Regulated Retail Electricity Prices in Regional Queensland for 2026-27 – Interim Consultation Paper

Ergon Energy Corporation Limited (Ergon Energy Network) and Energex Limited (Energex), both distribution network service providers (DNSPs) operating in Queensland, welcome the opportunity to provide comment to the Queensland Competition Authority (QCA) on its Regulated Retail Electricity Prices in Regional Queensland for 2026-27 Interim Consultation Paper (ICP).

Our feedback is focused on two issues, the new process for an electric vehicle (EV) retail tariff, and the terms and conditions for large customers to access retail tariffs with interruptible supply.

We support the consultation on an EV retail tariff to promote solar soaking behaviours by residential customers, and potentially for EV fleet providers and EV charge point operators. To support the initiative, we take this opportunity to highlight to electrical contractors and customers the importance of customer connections that involve EV supply equipment being established or altered in accordance with Ergon Energy Network requirements,¹ including the Queensland Electricity Connection Manual (QECM).² In particular, the use of dynamic connections, where appropriate, enables Ergon Energy Network to facilitate greater customer uptake of EV charging infrastructure while actively managing network impacts.

For customers that are installing dedicated EV chargers, the QECM sets out the wiring and connection arrangements required. Where possible, Ergon Energy Network encourages customers to connect EV supply equipment to the same circuit as their solar PV system. This would increase behind-the-meter consumption of solar generation and maximise the value of an EV tariff and solar PV system combination.

The second issue we wish to raise relates to the tariffs available to business and agricultural customers. In the context of the Queensland Government's Queensland Energy Roadmap

¹ See [EV charging & connections | Ergon Energy](#).

² See [Queensland Electricity Connection Manual \(QECM\) | Ergon Energy](#), various provisions including in clause 8.5.2.

2025, we are keen to ensure that tariffs remain fit-for-purpose and continue to support the needs of all customers.³

Currently, access to Retail Tariffs 60A and 60B is limited under the Gazette Notice, as these interruptible supply tariffs are only available in areas where the distribution entity's standard load control signalling operates. This restriction affects some of Ergon Energy Queensland's large customers, including agricultural customers, who are unable to access these tariffs despite their suitability.

With increasing uptake of solar and battery technologies, there is a growing need to support customers and the network so that consumption and export can operate more dynamically. To better accommodate emerging technologies and evolving customer behaviours, we recommend that the eligibility wording for Tariffs 60A and 60B in the new Gazette Notice be amended to:

"These tariffs are only available in areas where the distribution entity's standard load control signalling operates, or any other area as determined by the distribution entity."

This change would support greater flexibility and ensure that more customers, and the network, can benefit from tariffs designed to manage demand and integrate new technologies.

If you require any further information or wish to discuss this matter in further detail, please contact Andrew Bozin, Policy and Regulatory Reform Specialist on [REDACTED] or [REDACTED], or myself on the contact details below.

Yours sincerely

[REDACTED]

Alena Christmas
Manager Regulatory Affairs

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³ [Queensland Government Energy Roadmap 2025](#), page 53.