

Sunwater is a Government Owned Corporation and has a monopoly on water in the Callide Valley.

The DNRME, a Government department, in 2014 implemented legislation Fitzroy Basin Resource Operations Plan 2014. That legislation in part redistributed the water asset to stakeholders in the Callide Valley water supply scheme.

The Queensland Ombudsman has investigated the actions of the DNRME when applying the water allocation process and formed 2 opinions.

1. In applying the water allocation process for the additional volume, the DNRME did not adequately comply with the requirements of s 145 of the Water Resource Plan.

The DNRME administrative actions were contrary to law.

2. The DNRME did not satisfy the requirement for natural justice and/or fairness in the water allocation process for the additional volume.

This is unreasonable administrative action.

The DNRME have been informed of their failing, but to date refuse to rectify the injustice it created.

As a stakeholder I have absolutely no confidence in the systems of this bureaucracy.

Sunwater is requesting an increase of funding from its customers.

This request is absolutely insulting. The Government Department, the DNRME appear to be a law unto themselves and Sunwater the Government Owned Corporation Monopoly holder is now demanding more from us, who have less.

Sunwater appears to be actively seeking consolidation of stakeholder entitlements through their proposed access charge. This mode of operation rubs salt into the wound of the Callide Valley Water Supply Scheme stakeholders adversely effected by the DNRME unlawful act. The DNRME did not afford those stakeholders natural justice and is refusing to correct their incompetent actions. This access fee is unfair for smaller water holdings. The fairest system already exists with the Part A payment.

The system is broken. The DNRME are a law unto themselves with no regard for due or fair process.

Before burdening Sunwater customers with further charges, stakeholders need to be treated fairly and be afforded natural justice. Sunwater and the QCA should first be seeking reform to an unfair and incompetently administered ROP, before moving forward with any irrigation pricing changes.