

QUEENSLAND COMPETITION AUTHORITY

MINUTES OF CONSUMER ADVISORY COMMITTEE MEETING

WEDNESDAY, 6 JUNE 2007 – 10:14AM
LEVEL 19, 12 CREEK STREET, BRISBANE

PRESENT:

Members

Mr Gary Henry (Presiding Officer - QCA), Mr Eric Danzi (QFF), Mr Ian Baldock (QRTSA), Mr Andrew Bibb (Commerce Queensland), Mr David Lawson (FCAQ), Dr Tenzin Bathgate (CCCL & Queensland Consumers Association) and Ms Rose Brown (TU).

Observers

Mr Barry Adams (EOQ), Ms Kate Ryan (DME), Mr Moston Neck (QCA), Mr Sean Greenup (QCA) and Mr Sean Andrews (QCA)

APOLOGIES:

Mr Max Howard (Queensland Consumers Association)

MEETING PROCEDURES:

1. Administration The agenda paper on meeting procedures (Agenda Items 1 – 4) was presented and discussed.
2. Meeting Rules
3. Information Management and Confidentiality
4. Committee Support

OVERVIEW OF ROLES:

5. Overview of QCA The Presiding Officer presented an overview of the QCA, FRC and the role of the Committee. Relationships between the QCA, Department of Mines and Energy and the Energy Ombudsman were discussed.
6. Full Retail Contestability
7. Role of Consumer Advisory Committee
8. Industry Codes QCA presented an overview of the Electricity and Gas Industry Codes.
9. Role of Electricity Ombudsman EOQ presented an overview of the role of the Electricity Ombudsman.

MATTERS FOR CONSIDERATION:

10. No Disconnection Threshold The agenda paper on the no disconnection threshold was considered and advice to the QCA was agreed.
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11. Schedule of ordinary meetings

A schedule of regular meetings for 2007-08 was agreed as follows:

- a) Wednesday 29 August 2007;
- b) Wednesday 28 November 2007;
- c) Wednesday 27 February 2008; and
- d) Wednesday 28 May 2008.

Meetings to be held from 10.00am to 12.00pm at the Authority's offices.

12. **NEXT MEETING**

The next ordinary meeting will be held on Wednesday 29 August 2007 from 10:00am to 12:00pm.
