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30 July 2026

The Hon David Janetzki MP
Treasurer, Minister for Energy and Minister for Home Ownership
GPO Box 611
BRISBANE QLD 4001

Dear Treasurer

Report on retailers' response to the 2026-27 DMO

I refer to your letter and direction notice¹ dated 29 June 2026, which asked the Queensland Competition Authority (QCA) to report on how retailers in south-east Queensland have responded to the lower default market offer (DMO) that the Australian Energy Regulator has set for 2026-27, including whether standing and market offers are below, equal to, or above the new DMO.

I am pleased to provide our report for your consideration. It shows that standing offers generally moved into line with the new DMO, while market offers remained varied and customer outcomes continued to depend on individual consumption profiles and plan features.

Our focus on retailers' responses during the first week of July 2026 means this analysis offers an early snapshot of retailers' responses to the 2026-27 DMO. It also reinforces that customer outcomes will ultimately be driven by factors beyond retailers' actions – and that customers can benefit from considering how much energy they use, the supply and usage charges on offer and any discounts or incentives that may be available to find a plan that best matches their needs.

On 2 July 2026, we published your letter and direction notice on our website and advised stakeholders. We did not receive any feedback from stakeholders.

We will publish the report and this letter on our website on 31 July 2026.

I would be pleased to discuss this advice with you at your convenience. You can contact me on [REDACTED]. Should officers of your department wish to discuss this advice or related matters, they can contact Thomas Höppli on [REDACTED].

Yours sincerely

[REDACTED]

Dr Malcolm Roberts
Chair

¹ Issued under section 89B(1) of the *Electricity Act 1994*.