

Urban water price monitoring 2026–30

30 September 2025

We are starting a price monitoring investigation into the monopoly business activities of Urban Utilities and Unitywater, as directed by the Queensland Government pursuant to section 23A of the *Queensland Competition Authority Act 1997*. The price monitoring investigation is for the period 1 July 2026 to 30 June 2030 and will consider a range of matters.

Our investigation will be undertaken in two parts.

- Part 1: An interim report in May 2026 – for the period 1 July 2026 to 30 June 2027
- Part 2: A draft report in December 2026, followed by a final report in April 2027 – for the period 1 July 2027 to 30 June 2030

We have published an information notice on our website to assist stakeholders with their submissions. Unitywater and Urban Utilities Part 1 and 2 submissions are due by 24 December 2025 and 31 August 2026, respectively. We will publish these submissions on our website as soon as possible after they are received.

Public involvement is an important part of our review process, and all stakeholders, including members of the community, are encouraged to participate in our review. Stakeholders are invited to make submissions by 5 October 2026. There will be a further opportunity to make submissions after we release our draft report.

Making a submission

You can make a submission online at www.qca.org.au/submissions. Alternatively, you can send your submission to:

Urban water price monitoring investigation 2026–30
Queensland Competition Authority
GPO Box 2257
Brisbane QLD 4001
Tel 07 3222 0555

In the interests of transparency, and to promote informed consultation, we will make all submissions publicly available, subject to confidentiality constraints. If you wish to claim confidentiality over all or part of your submission, please refer to our information notice.

Keeping informed

For more information about our review, you can visit our [website](#) or contact us on 07 3222 0555.

To receive updates on our review, please register your details at: www.qca.org.au/email-alerts