

File Ref: 1391888

25 October 2019

Ms Maxine Brushe
Director and Chair
Gladstone Area Water Board
PO Box 466
Gladstone QLD 4680

Dear Ms Brushe

Part B Proposal Confidentiality Claim—Accumulated Revenue Under-recovery

I write with reference to correspondence dated 9 October 2019 from Mr Darren Barlow of Gladstone Area Water Board (GAWB) to Mr William Copeman of the Queensland Competition Authority (QCA) regarding the confidentiality status of information presented in tables 2.1 and 2.2 of Part B of GAWB's regulatory proposal for the pricing period 1 July 2020 to 30 June 2025.

I note that GAWB has reaffirmed its claim that the information in tables 2.1 and 2.2 is confidential and should not be made public.

As requested in Mr Barlow's letter, the QCA Board has considered the details of GAWB's confidentiality claim (in accordance with s. 187 of the *Queensland Competition Authority Act 1997*), including the matters set out in the letter. The QCA has rejected GAWB's claim. It is the view of the QCA Board that the proposed amounts attributable to each customer are not confidential to the relevant customer and should be communicated individually to each respective customer. We consider this is a necessary step to ensure that GAWB's customers are sufficiently informed to engage meaningfully on the issues raised in GAWB's proposal.

Accordingly, the QCA requests that GAWB inform each of its customers of their:

- (1) respective share of accumulated under-recovery, and
- (2) annuity that GAWB proposes to recover from each customer.

The QCA requests that GAWB communicate this information to its customers by Friday 1 November 2019. On 4 November, the QCA will publish a redacted version of tables 2.1 and 2.2 on its website and will make the unredacted amounts available to respective individual customers upon request.

Should you wish to discuss this matter, please contact Mr Charles Millstead, Chief Executive Officer, on (07) 3222 0501.

Yours sincerely



Flavio Menezes
Chair