

Section in EIC	Reporting category	Quarter				Financial year to date	MSS 2013-14
		Sep - 13	Dec - 13	Mar - 14	Jun - 14		
System Average Interruption Duration Index (SAIDI) - (minutes)							
2.6.2(a)(i)(A)	Total (including exclusions)						
	Central business district	1.323				1.323	
	Urban	14.776				14.776	
	Short rural	30.556				30.556	
2.4.3 (a), 2.6.2(a)(i)(C)	An interruption of a duration of one minute or less						
	Central business district	na				na	
	Urban	na				na	
	Short rural	na				na	
2.4.3(b)(i), 2.6.2(a)(i)(C)	An interruption resulting from load shedding due to a shortfall in generation						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(b)(ii), 2.6.2(a)(i)(C)	An interruption resulting from a direction by AEMO, a system operator or any other body exercising a similar function under the Electricity Act, National Electricity Rules or National Electricity Law						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(b)(iii), 2.6.2(a)(i)(C)	An interruption resulting from automatic shedding of load under the control of under-frequency relays following the occurrence of a power system under-frequency condition described in the power system security and reliability standards						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(b)(iv), 2.6.2(a)(i)(C)	An interruption resulting from a failure of the shared transmission grid						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(b)(v), 2.6.2(a)(i)(C)	An interruption resulting from a direction by a police officer or another authorised person exercising powers in relation to public safety						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(c), 2.6.2(a)(i)(C)	Any interruption to the supply of electricity on a distribution entity's supply network which commences on a major event day						
	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
2.4.3(d), 2.6.2(a)(i)(C)	An interruption caused by a customer's electrical installation or failure of that electrical installation						
	Central business district	0.000				0.000	
	Urban	0.013				0.013	
	Short rural	0.104				0.104	
2.6.2(a)(iii)	Total exclusions						
	Central business district	0.000				0.000	
	Urban	0.013				0.013	
	Short rural	0.104				0.104	
2.6.2(a)(i)(B), 2.6.2(a)(iii)	Total Distribution system (excluding exclusions)						
	Central business district	1.323				1.323	15.000
	Urban	14.763				14.763	102.000
	Short rural	30.452				30.452	216.000

Section in EIC	Reporting category	Quarter				Financial year to date	MSS 2013-14
		Sep - 12	Dec - 12	Mar - 13	Jun - 13		
System Average Interruption Frequency Index (SAIFI) - (number)							
Total (including exclusions)							
2.6.2(a)(i)(A), 2.6.2(a)(iii)	Central business district	0.006				0.006	
	Urban	0.143				0.143	
	Short rural	0.333				0.333	
An interruption of a duration of one minute or less							
2.4.3 (a), 2.6.2(a)(i)(C)	Central business district	na				na	
	Urban	na				na	
	Short rural	na				na	
An interruption resulting from load shedding due to a shortfall in generation							
2.4.3(b)(i), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
An interruption resulting from a direction by AEMO, a system operator or any other body exercising a similar function under the Electricity Act, National Electricity Rules or National Electricity Law							
2.4.3(b)(ii), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
An interruption resulting from automatic shedding of load under the control of under-frequency relays following the occurrence of a power system under-frequency condition described in the power system security and reliability standards							
2.4.3(b)(iii), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
An interruption resulting from a failure of the shared transmission grid							
2.4.3(b)(iv), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
An interruption resulting from a direction by a police officer or another authorised person exercising powers in relation to public safety							
2.4.3(b)(v), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
Any interruption to the supply of electricity on a distribution entity's supply network which commences on a major event day							
2.4.3(c), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.000				0.000	
An interruption caused by a customer's electrical installation or failure of that electrical installation							
2.4.3(d), 2.6.2(a)(i)(C)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.002				0.002	
Total exclusions							
2.6.2(a)(iii)	Central business district	0.000				0.000	
	Urban	0.000				0.000	
	Short rural	0.002				0.002	
Total Distribution System (excluding exclusions)							
2.6.2(a)(i)(B), 2.6.2(a)(iii)	Central business district	0.006				0.006	0.150
	Urban	0.143				0.143	1.220
	Short rural	0.331				0.331	2.420

Section in EIC	A description of any major event days	Date
2.6.2(a)(i)(D)	nil	

Section in EIC	An explanation of reasons for a distribution entity exceeding (where applicable) those minimum service standards and proposals to improve performance	Exceeded MSS
2.6.2(a)(i)(E)	N/A	