

Ref: BN/TF/JD

Date: 10 July 2013

Mr Malcolm Roberts,
Queensland Competition Authority
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Dear Mr Roberts

**REQUESTED AMENDMENTS TO THE ELECTRICITY INDUSTRY CODE CUSTOMER
DISCONNECTION PROVISIONS – DRAFT DECISION**

Ergon Energy Corporation Limited (Ergon Energy), in its capacity as a Distribution Network Service Provider (DNSP) in Queensland, welcomes the opportunity to provide comment to the Queensland Competition Authority (QCA) on its *Requested Amendments to the Electricity Industry Code Customer Disconnection Provisions Draft Decision*.

Ergon Energy provides in principle support for the proposed amendments to the Electricity Industry Code (EIC). Ergon Energy believes the proposed amendments will provide a suitable compromise in situations where physical disconnection would require the disconnection of multiple premises and will assist in meeting the objective of the EIC through the provision of a reliable supply of energy to those customers that would otherwise be affected. Ergon Energy also notes the QCA's decision not to permit the use of the meter switch seal where a physical disconnection cannot be completed due to safety reasons and agrees there are adequate provisions in the B2B Procedures to cover such situations.

Should you require additional information or wish to discuss any aspect of this submission, please do not hesitate to contact either myself on (07) 4092 9813 or Trudy Fraser on (07) 3228 2144.

Yours sincerely


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