

 <p>QUEENSLAND CONSUMERS ASSOCIATION</p>	<p>A non-profit, volunteer organisation, advocating to advance the interests of consumers in Queensland</p> <p><i>Secretary: Max Howard PO Box 261 Corinda Q 4075 Telephone: 0419 678 395</i></p>
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13 December 2011

SUPPLEMENTARY SUBMISSION ON QCA DRAFT
METHODOLOGY PAPER ON REGULATED RETAIL
ELECTRICITY PRICES 2012-13

Retail costs

Our submission dated 8 December 2011 did not indicate that our preferred position is that the retail cost estimations not include any allowance for Customer Acquisition and Retention Costs (CARC).

As indicated in our submission, if an allowance for CARC is to be included in the retail costs estimate, it should be a separately estimated item for Queensland, not an indexed static benchmark amount based on CARC estimates/allowances elsewhere.

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