Queensland Competition Authority

FACT SHEET

Draft Report: Retail water prices – Unitywater

The Queensland Competition Authority monitors the prices, costs and revenues of five water retailers in south east Queensland, including Unitywater.

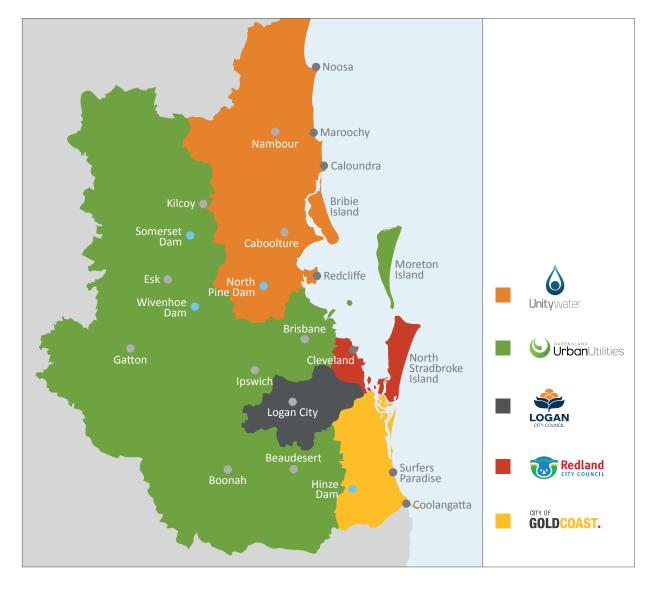
The Queensland Competition Authority (QCA) monitors retailers to ensure that these businesses are not using their monopoly power to set prices higher than is necessary.

The QCA has released its draft 2013–15 price monitoring report for the five water retailers – Unitywater, Queensland Urban Utilities, Logan Water, Redland Water and Gold Coast Water.

Our overview fact sheet explains the general findings of our review. This fact sheet outlines the findings for Unitywater.

Unitywater provides distribution and retail water and sewerage services to the Moreton Bay and Sunshine Coast local government areas.

These services include distributing treated water to homes and businesses, treating and disposing of sewage and other wastewater, and issuing bills.



Water retailers

Unitywater

Residential Bills

The QCA found that residential bills for 2013–14 for a household using 200 kilolitres of water a year will increase by 17.8% in the Sunshine Coast, 28.0% in Caboolture, 25.3% in Pine Rivers and 38.8% in Redcliffe. These increases arise from changes in retail and distribution charges, bulk water charges and the expiry of Moreton Bay Regional Council's water and sewerage rebate and the State Government's \$80 bulk water rebate to residential customers.

The increases in residential bills are higher than those published by Unitywater in May 2013: the figures released in May 2013 did not include the impact of the expired rebates. To help customers understand changing prices, we recommend water retailers explain the reasons for the change in each part of the bill as well as the overall change.

2000 1800 1600 Residential bill (\$) 1400 1200 1000 800 600 400 200 0 2012–13 with rebate 2012–13 with rebates -13 2013-14 -13 bates 2013-14 2013-14 2013-14 2012 with r 2012 vith n Sunshine Redcliffe Caboolture **Pine Rivers**

Unitywater's residential bill increases in 2013–14

Costs

Coast

Sewerage

Part of our role is to establish whether Unitywater's costs are both required (prudent) and as low as possible (efficient). Our estimates of prudent and efficient costs then determine the maximum allowable revenue (MAR) for the business.

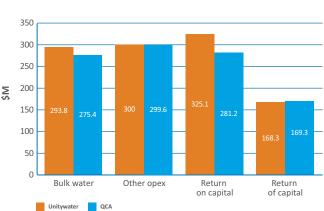
Bulk Wate

Retail Distribution Wate

The MAR is a key test for monopoly pricing. If a business's revenue significantly exceeds the MAR for a sustained period, the business may be using its monopoly power to obtain unjustified returns.

Costs – draft findings

The QCA found that Unitywater's costs of supplying water and sewerage activities could be 5.7% (\$62m) lower for 2013–15. For example, the QCA believes that bulk water demand is likely to be lower than forecast by Unitywater. The QCA also uses a lower weighted average cost of capital of 6.57%, compared to Unitywater's 7.62%.



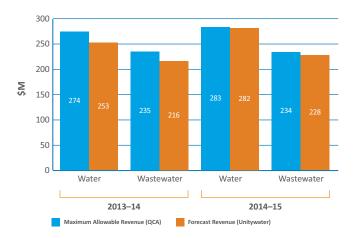
Unitywater's costs for 2013–15 – Unitywater and QCA calculations

Revenues – draft findings

Unitywater's revenues are below prudent and efficient costs. Unitywater's revenues are 7.7% below the QCA's MAR in 2013–14 and 1.4% below in 2014–15.

We therefore found no evidence of Unitywater exercising monopoly power in 2013–15.

Unitywater's revenues for 2013–15 – Unitywater and QCA calculations



Have your say - submissions

Submissions on our draft report are welcomed and should be submitted no later than 28 February 2014. Our final report is due on 31 March 2014.

Visit our website for more information: www.qca.org.au