



Our Ref: Paul Bilyk  
Direct Line: 3222 0506  
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Mr Eric Kolatchew  
Acting Chief Executive Officer  
BBI (DBCT) Management Pty Ltd  
Level 25, 1 Eagle St  
Brisbane Qld 4000

Dear Mr Kolatchew

**DBCT Access Undertaking – Approval of Service Quality Key Performance Indicators**

The Authority today approved key performance indicators (KPIs) for the Dalrymple Bay Coal Terminal (DBCT). The KPIs cover all aspects of the terminal's operations and were developed by BBI (DBCT) Management Pty Ltd ("DBCT Management") in consultation with the terminal operator and access holders.

The KPIs were formulated pursuant to the requirements of DBCT Management's access undertaking and were submitted to the Authority for approval on 7 April 2008. In considering this matter, the Authority published DBCT Management's proposal on its website and requested submissions from interested stakeholders. The Authority did not receive any submissions in response to this request.

I note that DBCT Management intends to publish these KPIs on a quarterly basis commencing July 2007. The Authority considers this to be a positive result as it will increase the transparency of the terminal's operations.

Yours sincerely,



EJ Hall  
Chief Executive