



**Ergon Energy Corporation Limited**  
**Excluded Distribution Services**  
**2009-10 Price List**

To apply from 1 July 2009

Release 1  
Date: 31 May 2009

Ergon Energy Corporation Limited ABN 50 087 646 062

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**Excluded Distribution Services 2009-10 Price List**



Ref	Service	Service Description	Product Codes				Price	
			Urban	Short Rural	Long Rural	Isolated	GST Excl	GST Incl
<b>New Connections</b>								
1	New connection - temporary in permanent	Connection of supply to a meter location that is permanent	No Charge				Nil	
2	New connection - permanent		No Charge				Nil	
3	Temporary Builders Supply, not in permanent position- single phase metered - business hours	Connection of a single phase supply to a meter location that is not permanent	TBSSPU	TBSSPS	TBSSPL	TBSSPI	\$ 318.10	\$ 349.91
4	Temporary Builders Supply not in permanent position - multi phase metered - business hours	Connection of a multi phase supply to a meter location that is not permanent	TBSMPU	TBSMPS	TBSMPL	TBSMPI	\$ 318.10	\$ 349.91
5	Re-test at customer's installation during business hours	Customer has submitted Form A and the Retailer has issued a Service Order Request, but installation fails test and cannot be connected, requiring a re-test of the installation - business hours	REINSPU	REINSPS	REINSPL	REINSPI		POA up to a maximum of \$263.89
<b>Re-energisations</b>								
6	Re-energisation during business hours not after de-energisation for debt	Re-energisation commenced during business hours, not "after de-energisation for debt"	REENBHU	REENBHS	REENBHL	REENBHI	Nil	
7	Re-energisation during business hours after de-energisation for debt	Re-energisation commenced during business hours, after a disconnection for debt	REDDBHU	REDDBHS	REDDBHL	REDDBHI	\$ 35.30	\$ 38.83
8	Re-energisation after hours	Re-energisation commenced after business hours, all instances	REENAHU	REENAHS	REENAHL	REENAHI	\$ 84.80	\$ 93.28
<b>De-energisations</b>								
9	De-energisation during business hours	De-energisation commenced during business hours, all instances	DEENBHU	DEENBHS	DEENBHL	DEENBHI	Nil	
10	De-energisation after hours	De-energisation commenced after business hours, all instances	DEENAHU	DEENAHS	DEENAHL	DEENAHI	Nil	
<b>Additions and Alterations</b>								
11	Install Hot Water	Install hot water meter and load control equipment	No Charge				Nil	
12	Installation of load control device	Installation of relay or time clock	No Charge				Nil	
13	Move the meter	Relocate meter from current position; no change of service point	MOVEMTRU	MOVEMTRS	MOVEMTRL	MOVEMTRI		POA up to a maximum of \$263.89
14	Install Meter	Installation of a new meter except for a hot water meter; minimum regulatory requirements only	No Charge				Nil	
15	Provision, installation and maintenance of meters beyond minimum requirements at customer request	Provision of meters above the minimum regulatory requirements	As Quoted				POA	
16	Prepayment Meters at customer request	Installation of pre-payment meters on request - see Notified Prices for conditions.	As Quoted				POA	
17	Removal of a meter	Removal of a meter at retailer request; no re-wiring required	RMMTRU	RMMTRS	RMMTRL	RMMTRI		POA up to a maximum of \$179.96
18	Removal of load control device	Remove load control relay or time clock	RMLDCRLU	RMLDCRLS	RMLDCRLL	RMLDCRLI		POA up to a maximum of \$179.96
19	Meter exchange at request of retailer	Like for like meter exchange, unless not allowed by regulation.	MTRREPU	MTRREPS	MTRREPL	MTRREPI		POA up to a maximum of \$263.89
20	Relocation of point of attachment of service (single visit) - single/multi phase during business hours	De-energisation, followed by physical dismantling then reattachment of service and re-energisation. Typically one hour or less on site.	POASVU	POASVS	POASVL	POASVI		POA up to a maximum of \$263.89
21	Relocation of point of attachment of service (two visits)- single/multi phase during business hours	De-energisation, followed by physical dismantling then reattachment of service and re-energisation	POATVU	POATVS	POATVL	POATVI		POA up to a maximum of \$515.79
22	Re-test at customer's installation during business hours	Customer has submitted Form A and the Retailer has issued a Service Order Request, but installation fails test and cannot be connected, requiring a re-test of the installation - business hours	REINSPU	REINSPS	REINSPL	REINSPI		POA up to a maximum of \$263.89
23	Temporary De-energisation single visit during business hours - no dismantling	Temporary de-energisation and re-energisation of supply at the service fuse to allow customer or contractor to work close - no dismantling of service required (i.e. no service line drop). Typically 1 hour or less on site	As Quoted				POA	

Ref	Service	Service Description	Product Codes				Price	
			Urban	Short Rural	Long Rural	Isolated	GST Excl	GST Incl
<b>Additions and Alterations - continued</b>								
24	LV Service line drop and replace in single visit during business hours - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg Overhead Service dropped). Typically 1 hour or less on site	As Quoted				POA	
25	HV Service line drop and replace in single visit during business hours	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - High Voltage Switching and access is required.	As Quoted				POA	
26	HV Service line drop and replace in single visit after hours	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - High Voltage Switching and access is required.	As Quoted				POA	
27	Temporary de-energisation two visits during business hours (same day)- no dismantling	Temporary de-energisation and re-energisation of supply at the service fuse to allow customer or contractor to work close - no dismantling of service required (i.e. no service line drop).	As Quoted				POA	
28	LV Service line drop and replace two visits during business hours (same day) - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg Overhead Service dropped).	As Quoted				POA	
29	LV Service line drop and replace two visits after hours (same day) - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg	As Quoted				POA	
<b>Special Meter Reads</b>								
30	Special meter read	Off-cycle meter read, during business hours	SPMTRRDU	SPMTRRDS	SPMTRRDL	SPMTRRDI	\$ 30.30	\$ 33.33
31	Meter check read	Off-cycle meter read, during business hours	MTRCKRDU	MTRCKRDS	MTRCKRDL	MTRCKRDI	\$ 30.30	\$ 33.33
<b>Meter Reconfiguration</b>								
32	Change Controlled Load	Effect a switch between controlled load network tariffs	No Charge				Nil	
33	Change Time switch	Change to timeswitch setting	CHTSRAU	CHTSRAS	CHTSRAL	CHTSRAI		POA up to a maximum of \$108.68
34	Change Tariff	Change to tariff, that requires meter reprogramming (except for controlled load timing changes	CHTARIFU	CHTARIFS	CHTARIFL	CHTARIFI		POA up to a maximum of \$205.26
35	Reprogram Card Meters	Attend and re-program card meters to reflect retail tariffs, outside scheduled visit	As Quoted				POA	
<b>Meter Investigation</b>								
36	Meter test (whole current only)	Meter test by EECL for EECL whole current meters only - only available where meter installed and operational.	MTRTESTU	MTRTESTS	MTRTESTL	MTRTESTI	\$ 14.10	\$ 15.51
37	Meter test (CT/VT)	Meter test by EECL for EECL meters attached to a CT or VT only - only available where meter installed and operational.	MTTSTCTU	MTTSTCTS	MTTSTCTL	MTTSTCTI	\$ 14.10	\$ 15.51
<b>Supply Abolishment</b>								
38	Supply Abolishment during business hours	Decommissioning of a NMI and associated metering. May be used where a property is to be demolished; supply is no longer required; an alternative connection point is to be used; or a redundant supply is to be removed	SUPABOLU	SUPABOLS	SUPABOLL	SUPABOLI		POA up to a maximum of \$263.89
<b>Other Services</b>								
39	Provision of service during business hours requiring one person crew	For example: safety observer, installation inspection, query tariff, revenue protection activity - business hours	As Quoted				POA	
40	Provision of service after hours, requiring one person crew	For example: safety observer, installation inspection, query tariff, revenue protection activity - after hours	As Quoted				POA	
41	Provision of service during business hours requiring two person crew	For example: tree trimming, switching - business hours	As Quoted				POA	
42	Provision of service after hours requiring two person crew	For example: tree trimming, switching - after hours	As Quoted				POA	

Ref	Service	Service Description	Product Codes				Price	
			Urban	Short Rural	Long Rural	Isolated	GST Excl	GST Incl
<b>Other Services - continued</b>								
43	Wasted truck visit - one person crew	Service is not able to be completed after truck has left the depot. Includes: Retailer/customer cancels service order after truck has left the depot but before service order is completed; Crew is unable to access site to perform service order; or Customer has submitted Form A and the Retailer a Service Order Request, but the installation is not ready on arrival at site.	WTVU	WTVS	WTVL	WTVI		POA up to a maximum of \$56.87
44	Wasted truck visit - two person crew	Service is not able to be completed after truck has left the depot. Includes: Retailer/customer cancels service order after truck has left the depot but before service order is completed; Crew is unable to access site to perform service order; or Customer has submitted Form A and the Retailer a Service Order Request, but the installation is not ready on arrival at site.	WTVTU	WTVTS	WTVTL	WTVTI		POA up to a maximum of \$95.37
45	Provision of metering data above minimum requirements	For example: urgent delivery, summarisation of metering data etc	As Quoted				POA	
46	Provision of time of use metering data	Provision of half hourly data on request	As Quoted				POA	
47	Provision of historical metering data	Request for historical metering data prior to the previous 2 years, on request.	As Quoted				POA	
48	Restoration of supply required due to customer action, during business hours	For example: service fuse replacement or restoration of loss of supply caused by the customer's installation - business hours	SFRBHU	SFRBHS	SFRBHL	SFRBHI		POA up to a maximum of \$263.89
49	Restoration of supply required due to customer action, after hours	For example: service fuse replacement or restoration of loss of supply caused by the customer's installation - after hours	SFRAHU	SFRAHS	SFRAHL	SFRAHI		POA up to a maximum of \$352.55
50	Voltage and Load Check during business hours, no EECL fault found	Voltage and load check - not EECL fault	As Quoted				POA	
51	Voltage and Load Check after hours, no EECL fault found	Voltage and load check - not EECL fault	As Quoted				POA	
52	Overhead service upgrade - no change to load		OHUU	OHUS	OHUL	OHUI		POA up to a maximum of \$431.86
53	Underground service upgrade	For example change from single phase to multi phase and/or increase capacity	As Quoted				POA	
54	High Load Escort - network service	Request by customer to disconnect and reconnect to the distribution network and lift wires to allow a high load vehicle through the most appropriate corridor	As Quoted				POA	
55	Erection of extra poles (only on customer's installation)	Customer requested erection of extra poles	As Quoted				POA	
56	Higher reliability or quality of supply	Customer requested increase in reliability or quality of supply beyond the standard	As Quoted				POA	
57	Tiger tails	Installation of covers on service lines	As Quoted				POA	
58	Conversion of aerial bundled cables	Conversion of separate aerial cables to bundled aerial cables.	As Quoted				POA	
59	Rectification of illegal connections	Repair works to re-establish a safe and legal connection	As Quoted				POA	
60	Other recoverable works	Customer requested services, or services performed as a result of customer action, that would not otherwise have been required for the efficient management of the network, or covered by another service	As Quoted				POA	
61	Subdivision Fees	Fees associated with consideration of sub-division plans	As Quoted				POA	
62	Project Fees	Fees associated with consideration of projects other than sub-divisions	As Quoted				POA	

The Queensland Competition Authority requires Ergon Energy to publish examples of potential prices for POA services. The following lists are **examples only**. The actual price for a POA service will be determined at the time of enquiry and reflect the actual requirements of the service.

Ref	Service	Service Description	Price	
			GST Excl	GST Incl
15	Provision, installation and maintenance of meters beyond minimum requirements at customer request	Provision of meters above the minimum regulatory requirements	\$ 661.80	\$ 727.98
			\$ 946.86	\$ 1,041.55
			\$ 4,627.99	\$ 5,090.79
			\$ 1,485.78	\$ 1,634.35
			\$ 1,817.07	\$ 1,998.78
			\$ 5,590.65	\$ 6,149.72
16	Prepayment Meters at customer request	Installation of pre-payment meters on request - see Notified Prices for conditions.	\$ 936.49	\$ 1,030.14
			\$ 4,617.62	\$ 5,079.38
23	Temporary De-energisation single visit during business hours - no dismantling	Temporary de-energisation and re-energisation of supply at the service fuse to allow customer or contractor to work close - no dismantling of service required (i.e. no service line drop). Typically 1 hour or less on site	\$ 305.35	\$ 335.89
			\$ 687.61	\$ 756.37
24	LV Service line drop and replace in single visit during business hours - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg Overhead Service dropped). Typically 1 hour or less on site	\$ 402.55	\$ 442.80
			\$ 687.61	\$ 756.37
25	HV Service line drop and replace in single visit during business hours	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - High Voltage Switching and access is required.	\$ 1,387.24	\$ 1,525.96
			\$ 3,614.50	\$ 3,975.95
26	HV Service line drop and replace in single visit after hours	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - High Voltage Switching and access is required.	\$ 1,750.52	\$ 1,925.57
			\$ 4,522.70	\$ 4,974.97
27	Temporary de-energisation two visits during business hours (same day)- no dismantling	Temporary de-energisation and re-energisation of supply at the service fuse to allow customer or contractor to work close - no dismantling of service required (i.e. no service line drop).	\$ 367.98	\$ 404.78
			\$ 1,067.70	\$ 1,174.47
28	LV Service line drop and replace two visits during business hours (same day) - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg Overhead Service dropped).	\$ 497.57	\$ 547.32
			\$ 1,067.70	\$ 1,174.47
29	LV Service line drop and replace two visits after hours (same day) - physical dismantling	Temporary de-energisation and re-energisation of supply to allow customer or contractor to work close - the service will be physically dismantled or disconnected (eg Overhead Service dropped).	\$ 605.09	\$ 665.60
			\$ 1,336.51	\$ 1,470.16
35	Reprogram Card Meters	Attend and re-program card meters to reflect retail tariffs, outside scheduled visit	\$ 493.23	\$ 542.55
			\$ 2,424.47	\$ 2,666.92
39	Provision of service during business hours requiring one person crew	For example: safety observer, installation inspection, query tariff, revenue protection activity - business hours	\$ 430.60	\$ 473.66
			\$ 931.60	\$ 1,024.76
40	Provision of service after hours, requiring one person crew	For example: safety observer, installation inspection, query tariff, revenue protection activity - after hours	\$ 500.46	\$ 550.51
			\$ 1,113.24	\$ 1,224.56
41	Provision of service during business hours requiring two person crew	For example: tree trimming, switching - business hours	\$ 592.59	\$ 651.85
			\$ 877.65	\$ 965.42
			\$ 1,352.76	\$ 1,488.04
42	Provision of service after hours requiring two person crew	For example: tree trimming, switching - after hours	\$ 727.00	\$ 799.70
			\$ 1,092.71	\$ 1,201.98
			\$ 1,702.22	\$ 1,872.44
45	Provision of metering data above minimum requirements	For example: urgent delivery, summarisation of metering data etc	\$ 209.88	\$ 230.87
			\$ 271.48	\$ 298.63
46	Provision of time of use metering data	Provision of half hourly data on request	\$ 353.11	\$ 388.42
			\$ 531.43	\$ 584.57
47	Provision of historical metering data	Request for historical metering data prior to the previous 2 years, on request.	\$ 209.88	\$ 230.87
			\$ 271.48	\$ 298.63
50	Voltage and Load Check during business hours, no EECL fault found	Voltage and load check - not EECL fault	\$ 1,094.22	\$ 1,203.64
			\$ 1,680.26	\$ 1,848.29
51	Voltage and Load Check after hours, no EECL fault found	Voltage and load check - not EECL fault	\$ 1,373.67	\$ 1,511.03
			\$ 2,127.38	\$ 2,340.11
53	Underground service upgrade	For example change from single phase to multi phase and/or increase capacity	\$ 3,111.05	\$ 3,422.16
			\$ 5,358.46	\$ 5,894.30
54	High Load Escort - network service	Request by customer to disconnect and reconnect to the distribution network and lift wires to allow a high load vehicle through the most appropriate corridor	\$ 772.89	\$ 850.18
			\$ 9,840.18	\$ 10,824.20
55	Erection of extra poles (only on customer's installation)	Customer requested erection of extra poles	\$ 926.26	\$ 1,018.89
			\$ 2,550.62	\$ 2,805.68
56	Higher reliability or quality of supply	Customer requested increase in reliability or quality of supply beyond the standard	\$ 959.08	\$ 1,054.98
			\$ 19,981.64	\$ 21,869.80
			\$ 121,299.10	\$ 133,429.01
57	Tiger tails	Installation of covers on service lines	\$ 609.04	\$ 669.95
			\$ 3,740.85	\$ 4,114.94
			\$ 1,100.60	\$ 1,210.66
58	Conversion of aerial bundled cables	Conversion of separate aerial cables to bundled aerial cables.	\$ 1,013.93	\$ 1,115.32
			\$ 1,910.37	\$ 2,101.41
59	Rectification of illegal connections	Repair works to re-establish a safe and legal connection	\$ 605.85	\$ 666.44
			\$ 1,191.89	\$ 1,311.08
			\$ 898.67	\$ 988.76
			\$ 1,484.91	\$ 1,633.41
60	Other recoverable works	Customer requested services that would not otherwise have been required for the efficient management of the network, or covered by another service	\$ 1,476.45	\$ 1,624.09
			\$ 23,706.28	\$ 26,076.91
61	Subdivision Fees	Fees associated with consideration of sub-division plans	\$ 261.90	\$ 288.09
			\$ 334.11	\$ 367.52
			\$ 532.69	\$ 585.95
			\$ 1,056.20	\$ 1,161.82
62	Project Fees	Fees associated with consideration of projects other than sub-divisions	\$ 261.90	\$ 288.09
			\$ 334.11	\$ 367.52
			\$ 478.53	\$ 526.38